

Quick Installation Guide

300Mbps Wireless N Gigabit ADSL2+ Modem Router

Please select your preferred setup wizard.

CD Setup Wizard

For Windows users only

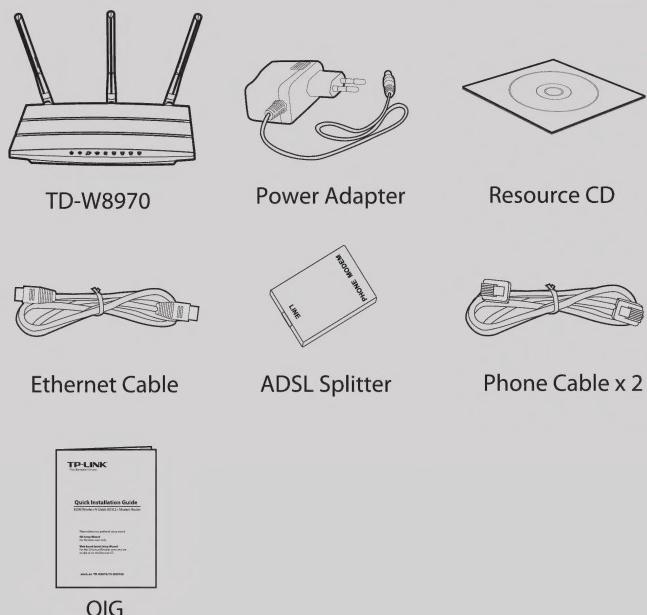
Web-based Quick Setup Wizard

For Mac OS/Linux/Windows users who are unable to run the Resource CD

MODEL NO. TD-W8970/TD-W8970B

Package Contents

The product model shown in this QIG is TD-W8970, as an example.



Necessary Information

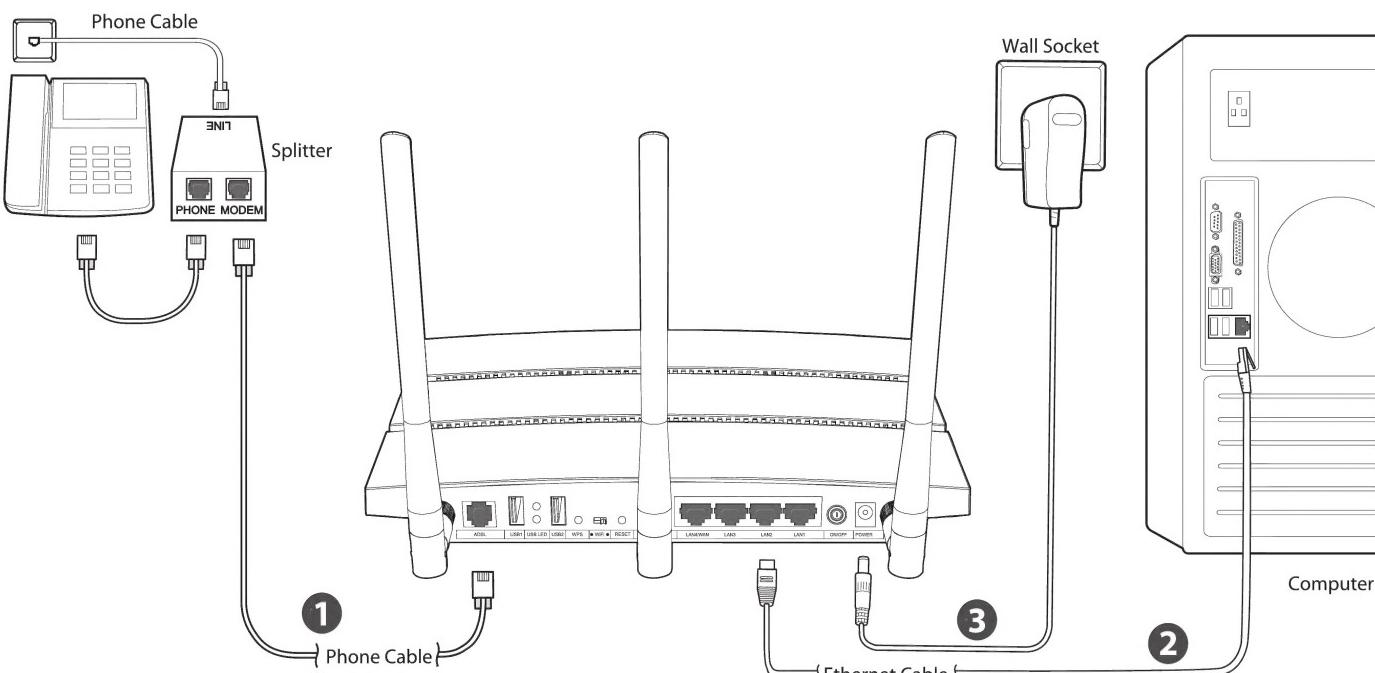
For a smoother setup, we suggest that you consult your ISP first and ask for the following information. This information will be used during the configuration stage.

VPI/VCI: _____ Connection Type: _____
Encapsulation Type (Optional): _____

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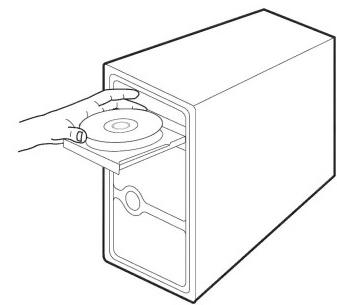
1 Hardware connection.



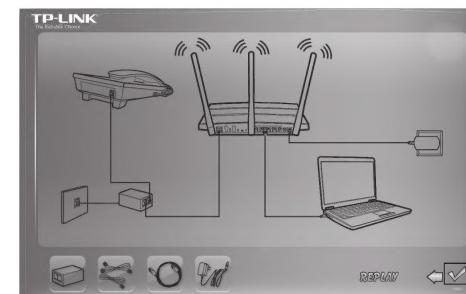
CD Setup Wizard

(For Windows users only)

1 Insert the TP-LINK Resource CD into the CD-ROM drive.



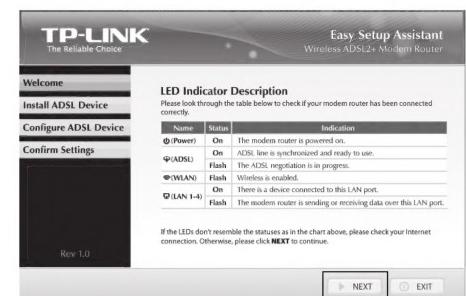
3 Then a flash video will pop up and show you how to connect your devices. When you finish the hardware connection, click to continue.



2 Select your product model and click **Start Setup**.



4 The Easy Setup Assistant will start. Please check to see if the LEDs (especially the ADSL LED) of your modem router display normally as the chart describes. Then click **NEXT**, and follow the step-by-step instruction until you complete the configuration.



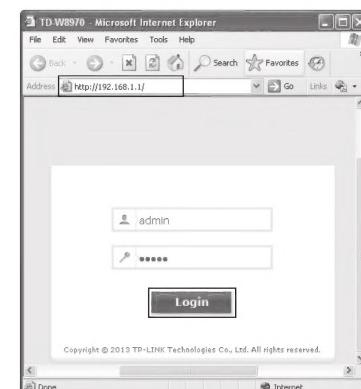
Note: For the advanced configurations, please refer to the User Guide on the Resource CD provided. You can also log on to www.tp-link.com -> select your region -> search for the product -> User Guide can be found under the "Download" tab on the product page.

Step 1: Connect your devices step by step following the figure.

Step 2: Power on all your devices and then check the LEDs (especially the ADSL LED).

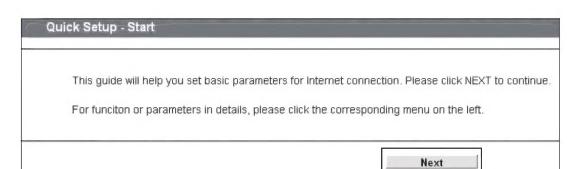
Name	Status	Indication
(Power)	On	The modem router is powered on.
(ADSL)	On	ADSL line is synchronized and ready to use.
	Flashing	ADSL negotiation is in progress.
(WLAN)	Flashing	Wireless is enabled.
(LAN 1-4)	On	There is a device connected to this LAN port.
	Flashing	The modem router is sending or receiving data over this LAN port.

2 Open your browser and type <http://192.168.1.1> in the address field. Then use the default user name **admin** and password **admin** to log in.



Note: If you are unable to access 192.168.1.1, please refer to T3 in Troubleshooting.

3 Click **Quick Setup** in the main menu and then click **Next**.



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- 4 Enter the **VPI** and **VCI** values given by your ISP and then click **Next**.

Note If you don't have the **VPI/VCI** information, please contact your ISP for this information.

- 6 Enter the **Username** and **Password** provided by your ISP and then click **Next**.

Record your PPPoE information here:

Username: _____
Password: _____

- 5 Select the **ADSL Connection Type** given by your ISP and then click **Next**. Here we use **PPPoE** as an example.

Note If you don't have the **ADSL Connection Type** information, please contact your ISP for this information.

- 7 The WLAN function is enabled by default. Create an easy-to-remember Wireless Network Name (SSID). It is also strongly recommended to set a password for the wireless network to prevent outside intrusion. Click **NEXT** to continue.

- 8 Please confirm all the parameters. Click **Back** to modify them or click **Save** to save your settings.

Record your wireless information here:

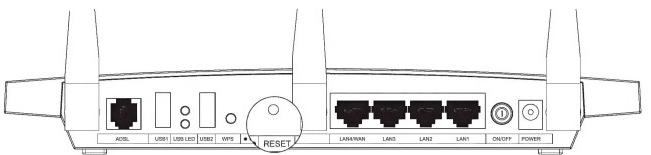
SSID: _____
Wireless Password: _____

- 9 Quick Setup has completed. Click **Finish** to make your settings take effect.

Troubleshooting

T1. How can I restore my modem router's configuration to its factory default settings?

Once the modem router is reset, the current settings will be lost and you will need to reconfigure the modem router. We strongly suggest you back up the current settings before resetting the modem router. With the modem router powered on, use a pin to press and hold the **RESET** button on the rear panel for 8 to 10 seconds before releasing it.



T2. What can I do if I forget my password?

Reset the modem router first and then use the default user name and password: **admin/admin**.

T3. What can I do if I cannot access 192.168.1.1?

For Mac OS X

- Click the **Apple** icon on the upper left corner of the screen.
- Go to **"System Preferences -> Network"**.
- Select **Airport** on the left menu bar, and then click **Advanced** for wireless configuration; or select **Ethernet** for wired configuration.
- In the **Configure IPv4** box under **TCP/IP**, select **Using DHCP**. Click **Apply** to save the settings.

For Windows 7

- Click "Start -> Control Panel -> Network and Internet -> View network status -> Change adapter settings".
- Right-click **Wireless Network Connection** (or **Local Area Connection**), and then click **Properties**.
- Select **Internet Protocol Version 4 (TCP/IPv4)**, and then click **Properties**.
- Select **Obtain an IP address automatically** and **Obtain DNS server address automatically**. Then click **OK**.

For Windows XP

- Click "Start -> Control Panel -> Network and Internet Connections -> Network Connections".
- Right-click **Wireless Network Connection** (or **Local Area Connection**), and then click **Properties**.
- Select **Internet Protocol (TCP/IP)**, and then click **Properties**.
- Select **Obtain an IP address automatically** and **Obtain DNS server address automatically**. Then click **OK**.

For Windows 8

- Move your mouse to the lower right corner and you will see Search icon in the Popups.
- Go to **Apps**, type **Control Panel** in the search box and press **Enter**.
- Go to **"Control Panel -> View network status and tasks -> Change adapter settings"**.
- Right-click **Ethernet** and then select **Properties**.
- Double-click **Internet Protocol Version 4 (TCP/IPv4)**. Select **Obtain an IP address automatically**, choose **Obtain DNS server address automatically** and then click **OK**.

T4. What can I do if I cannot access the Internet?

- Check your cables and make sure they are all plugged in securely, including the telephone line, Ethernet cables and power adapter.

- Check to see if you can log on to the web management page of the modem router. The default IP address of the web management page is **192.168.1.1**. If you can, try the following steps. (If you are unable to access the web management page, please refer to **T3** and then try to access the Internet again after following those steps.)
- Consult your ISP and make sure all the VPI/VCI, Connection Type, account username and password are correct. If they are not, please re-enter them with the correct settings and try again.
- If you still cannot access the Internet, please restore your modem router to its factory default settings and reconfigure your modem router following the instructions in this QIG.
- Please feel free to contact our Technical Support if the problem still exists.

T5. How can I configure the USB features?

Please refer to our Application Guides. They can be found on the resource CD, or on the web.

- CD Access: Open Resource CD and find the folder named "Application Guide". The guides can be found inside this folder.
- Web Access: <http://www.tp-link.com/app/usb>



Note For more details about Troubleshooting and Technical Support contact information, please log on to our Technical Support website: <http://www.tp-link.com/en/support>



Technical Support

■ For more troubleshooting help, go to <http://www.tp-link.com/en/support/faq>

■ To download the latest Firmware, Driver, Utility and User Guide, go to <http://www.tp-link.com/en/support/download>

■ For other technical support, please contact us by using the following details:

Global

Tel: +86 755 2650 4400
Fee: Depending on rate of different carriers, IDD.
E-mail: support@tp-link.com (Australia)
support.nz@tp-link.com (New Zealand)

USA / Canada

Toll Free: +1 866 225 8139
E-mail: support.us@tp-link.com (USA)
support.ca@tp-link.com (Canada)

Singapore

Tel: +65 6284 0493
Fee: Depending on rate of different carriers.
E-mail: support.sg@tp-link.com

Ukraine

Tel: 0800 505 508
Fee: Free for Landline; Mobile: Depending on rate of different carriers.

E-mail: support.ua@tp-link.com

Service time: Monday to Friday, 10:00 to 22:00

Turkey

Tel: 0850 7244 488 (Turkish Service)
Fee: Depending on rate of different carriers.

E-mail: support.tr@tp-link.com

Service time: 09:00 to 21:00, 7 days a week

Malaysia

Toll Free: 1300 88 875465
E-mail: support.my@tp-link.com

Service time: 24hrs, 7 days a week

Brazil

Toll Free: 0800 608 9799 (Portuguese Service)
E-mail: suporte.br@tp-link.com

Service time: Monday to Friday, 09:00 to 18:00

Poland

Tel: +48 (0) 801 080 618
+48 223 606 363 (if calls from mobile phone)

Fee: Depending on rate of different carriers.

E-mail: support.pl@tp-link.com

Service time: Monday to Friday, 09:00 to 17:00.

Switzerland

Tel: +41 (0) 848 800998 (German Service)
Fee: 4-8 Rp/min, depending on rate of different time.

E-mail: support.ch@tp-link.com

Service time: Monday to Friday, 09:00 to 12:30 and 13:30 to 18:00. GMT+1 or GMT+2 (DST)

Germany / Austria

Tel: +49 1805 875465 (German Service)

+49 800 751000

E-mail: support.id@tp-link.com

Service time: Monday to Friday, 09:00 to 18:00

France

Tel: 0820 800 860 (French service)

Fee: 0.118 EUR/min from France

Email: support.fr@tp-link.com

Service time: Monday to Friday, 09:00 to 18:00

Russian Federation

Tel: 8 (499) 754 5560 (Moscow NO.)

8 (800) 250 5560 (Toll-free within RF)

E-mail: support.ru@tp-link.com

Service time: From 10:00 to 18:00 (Moscow time)

* Except bank holidays in Hesse